



Information about  
**Veterinary and  
Consumer Protection**

Darmstadt  
City of Science



The Residents' and Public Order Office has the government's mandate to monitor compliance with veterinary and consumer protection legislation. Official doctors, food inspectors and animal health supervisors of the department carry out this task in Darmstadt, City of Science.

## Food Monitoring

The official food control system of the city of Darmstadt protects citizens from health risks, misleading and deception. It is done by checking the own controls of persons and businesses who manufacture, treat or sell food.

This means: These foods must not endanger people. In the case of food monitoring, compliance with legal regulations is checked on a random basis and is risk-oriented. In this way, citizens of Darmstadt can feel safe when buying and consuming food.

### **We check shops and businesses:**

- Are the food regulations complied with?
- Do the structural and material-technical equipment comply with the regulations?
- Is sufficient hygiene ensured?
- Are the correct cleaning and disinfection systems used?

In addition, we regularly take samples of food, supplies, cosmetic products or tobacco products and check them.

## Do you have questions?

We are happy to help businesses with questions about food safety. If you need support in this field, contact us!

## Do you have a complaint?

If you are in doubt about the safety of a food, it is best to directly contact the store where you received the food.

You can also contact us with your complaints!

### **In case of a complaint, please provide information on the following questions:**

- What kind of food is it about?
- When was the food purchased or consumed?
- Where was it bought or consumed?
- What information is on the packaging?
- In the case of bulk packed goods: What information was in the store, e.g. on signs?
- How was the food stored in the store?
- How long was the food stored at home?
- Where and at what temperature was it stored at home?
- When did you find the defect?
- Are there already any health problems?
- How long did it take before you noticed any discomfort after eating the food?

## Veterinary Office

The official Veterinary Office of the City of Darmstadt has the following tasks:

- Animal welfare
- Prevention and monitoring of animal diseases
- Monitoring of veterinary medicinal products
- Health certificates for animals
- Control of animal identification
- Registration of livestock (horse and poultry farming) and pets (dogs, cats, etc.)
- Monitoring of events with animals
- Monitoring of animal by-products, such as animal crematorium

## We are your contact for:

- Travel certificate for animals
- Registration of farm animals
- Reports in case of suspicion of inappropriate animal husbandry



## Animal Welfare

Our goal is to enable animals to live a life that is appropriate to their species. This means: Animals must not suffer pain, distress or avoidable harm. Animal welfare is regulated by law and is anchored as a state objective in the Basic Law.

### **We regularly monitor compliance with these laws in:**

- Circus businesses
- Animal shelters
- Pet shops
- Animal pensions
- Livestock and laboratory animal facilities
- Riding and driving businesses
- Animal transport
- Animal by-products
- Private households with suspicion of inappropriate animal husbandry

## Animal Diseases

Animal diseases are infectious diseases which cause disease in animals and spread rapidly. In some cases, people can also get sick, and this often causes considerable economic damage.

In order to prevent animal diseases, we examine animals, take samples and monitor the movement of pets as well as their registration and identification.

The control of animal diseases is regulated by the Animal Health Act and various regulations.



## Opening Hours

Monday to Thursday 8:00 – 15:00

Friday 8:00 – 13:00

## Contact

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und Verbraucherschutz

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